

## Responsible Travel Policy

### Policy aims

NEMO GALAPAGOS is a local tour operator, based in Galapagos Islands - Ecuador. Our goal is to provide an unforgettable travel experience in Galapagos. We organize trips for small groups of friends and families individual passengers (ideally up to 12 people) to minimize the impact on the environment and to enhance the experience of our guests only do cruise 8 days 7 nights. We recommend that passengers arrive in the country at least 2 days prior to sailing to know other parts of the country, provide advice in organizing any tour. Our commitment is to keep alive the living laboratory that constitute these beautiful islands.

#### VISION

Become a sustainable tourism company based in efficient operation under safety standards of catamaran sailing.

#### MISSION

Operate all cruises under security standards given by the Galapagos National Park and the Galapagos marine reserve at a cost that will ensure the maximum satisfaction of the customer.

### Economic responsibility

Our Company hired only Ecuadorian staff and most of them live in Galapagos. We give them fair salaries and all our crew members have social security.

We buy our fish, grocery, bread and fruits to local suppliers in Galapagos local markets.

Twice a year we donate 2 cruises to Galapagos to each of the following foundations:  
Foundation For one Life (Fundacion Por una Vida) ; help the people with Leucemia  
Kwanis International / Nonprofit organization coeducational service

For Christmas we collect food and clothing to go to different Ecuadorian regions and give them to poor people

### Environmental responsibility

To be owner of a vessel and direct tour operator in the Galapagos Islands we have to go through multiple environmental checks.

The environmental permit granted us to operate vessels according to schemes and environmental regulations of the Galapagos National Park.

As follow how we help the Galapagos environment.

### **SOLID WASTE MANAGEMENT**

1. Our boat has signs in Spanish and English that notify the prohibition of littering at sea.
2. It has a written procedure for the management of solid waste.
3. We have a registration book of updated solid waste.
4. We carry aboard the Municipal certificate to have given the classify waste to a Manager in the populated ports.
5. We have containers for solid waste, visible, identifiable, and strategically located in the boat with its corresponding cover.
6. The waste is classified according to the approved procedures, such as: organic, recyclable waste and not recyclable.
7. The boat has an adequate area to classify and storage solid waste until we give them to populated ports.
8. We give all the crew members a good training of how to manage the common and dangerous solid waste
9. It has certified records of delivery of common and hazardous solid waste give to a Manager in the Mainland

### **LIQUID WASTE MANAGEMENT**

1. The boat has signs located at strategic sites reported the discharge to the sea of previously treated waste water and outside the 12-miles
2. the boat has a sewage treatment plant certified, operational and that its design is according to the maximum of passengers and crew members of the vessel
3. We have a service maintenance report of the System of the sewage treatment plant according to the manual of the manufacturer.
4. We have an analysis report of the residual waters made by accredited Laboratory certified by the OAE, in which it specifies compliance or incompliance with maximum limits permissible, established in the TULSMA.

### **MANAGEMENT OF HAZARDOUS CHEMICAL SUBSTANCES**

1. The boat has written procedures for the management of hazardous waste.
2. The boat has placed signs in strategic sites that notify the prohibition of throwing any dangerous waste into the sea.
3. The boat has sealed hermetic containers for dangerous waste properly identified and signposted to

manipulate them in easy way and count with the suitable size for storage.

4. The boat has a registration book for all material and Hazardous substances that passengers take aboard.
5. The boat has a registration book of Hazardous waste generated in the boat
6. We carry aboard the updated record of delivery receipt of the hazardous waste given to an authorized Manager for its final disposal.
7. The boat has the environmental permits, for the final disposal of hazardous wastes issued by an authorized Manager.
8. The boat has the physical space to temporarily and individually store the hazardous waste before given to an authorized Manager
9. The temporary storage site is properly signposted and It contains the basic equipment to act in cases of emergency.
10. The boat has an operating system separator filter for the treatment of bilge water.
11. The boat has a record of downloads of the separator filter of water system of bilge.
12. It has water analysis report bilge (TPH) issued by a laboratory accredited by the O.A.E.
13. The boat has reports or records of maintenance and re calibration of separator bilge water.
14. The muddy waste generated in the room machines are stored and sent to an authorized Manager.
15. The boat has a maintenance records of the fuel tanks of the boat.
16. The boat has the training records of all of the crew on the management of the common and hazardous liquid waste.

#### **ENVIRONMENTAL MITIGATION IMPACTS**

1. Engines or driving machines are of four-stroke (stationary or outside Borda)
2. The boat carry maintenance reports made to the propulsion machinery and power generators according to the specifications given by the manufacturer.
3. Drive machines are last generation and avoid pollution by gas emission and noise level (built from 2000 year)
4. The noise emission from the machines room of the boat that exceeds 85 decibels must have insulating material that will prevent the noise transmission
5. Refrigeration equipment has to operate only with hydro chlorofluorocarbons (Freon R-22,R-407 c, R-134A or R-410-A)
6. Materials and cleaning supplies used in the boat has to be environmental friendly (free of phosphates and other environmentally pollutant components)
7. Outboard motors are equipped with propeller guards

8. The boat has a deposit to hold equipment's to act against Hydrocarbons pollution (SOPEP)
9. The boat has an insurance policy (P&I) that includes payment for environmental pollution and damage to third parties

### **PREVENTING THE INTRODUCTION OF SPECIES**

1. The boat hull must be coated with anti-fouling paint free of Tin and metals harmful to the environment
2. Held at least two times a year a boat inspection (cleaning Hull)
3. The boat carry a monthly inspection certificate and fumigation issued by ABG
4. The boat carry a monthly inspection certificate and rodent control issued by ABG
5. The external lights of the boat has to be yellow (except for the navigation lights)
6. Cabin windows have a protective film that prevents the white light filtration to the outside
7. Register the correct functioning of the insect light

### **Social responsibility**

Our company is a member of ADATUR and CAPTURGAL both institutions are held in Galapagos and make local projects and preserve the local culture. We do collaborate with them.

ADATUR helped the Galapagos Red Cross to modernize their laboratory with the purchase of a microscope.  
Gave Garden games for special education centre of Puerto Ayora (special children)  
Reward the best students with a Galapagos cruise (we have given two cruises for this purpose).

#### **CAPTURGAL**

To foster the cooperation and understanding among the different social classes and the tourist service providers, promoting the harmonic progress of the Province of Galapagos in every aspect.

To stimulate the cooperation between the private sector and the Government in benefit for the tourism activity.

To cooperate in the orientation of state policies and the regulations draw up in regard to the tourism activity, conservation and management of the Galapagos Islands.

To orient the local and international public opinion on problems that may affect the tourist activity, any other productive activities, the community and the Galapagos Islands in general, tending to the achievement of goals that may benefit them.

Last the entrance fee to Galapagos National park (USD 100 per person) and the value of transit card are to finance different social and environmental work for the people and wildlife in the islands.

Your journey will be supporting directly and indirectly to an indeterminate group of Ecuadorian families that are settled both Galapagos islands and on the mainland.